

IPM Training for Structural Pest Managers

Class Evaluation Summary

October 4, 2006

Please circle the number that best represents your opinion on questions 1 – 8 and complete the statement with your opinion on questions 9 – 11.

Presentation Ratings

	1	2	3	4	5
1. Termite biology: Western subs, dampwood			2	17	6
2. Formosan termites	1	2	2	7	13
3. Termite inspections and management			1	6	18
4. Calibrating Equipment		3	7	3	4
5. Application Considerations		3	5	7	2

Ratings for October 4th Session

6. Usefulness of class AV materials and handouts			4	8	11
7. Effectiveness of hands-on exercises	1	2	7	10	
8. Overall class rating		4	10	9	

9. Did this class meet or exceed your expectations? Why or why not?

Met. Good content, topical discussions

Meet

Very good, I really enjoyed the great pictures of sub-termites and research on transfer of termidor-great speakers

Questions to be asked were ignored if they seem to be difficult for the speaker!!

Bob York's hands-on class on "It's Real Life Approach"

Yes- very good

Yes- very useful information for management

I would like to see more time spent on termites in our area (NW) instead of most of the time being given to formosan which is not in our area

Yes- topics and speakers were very informative

Depends on who the target audience is- beginner (licensed or not) or the expert in the industry- so tough to say

This class exceeded my expectations. The speakers were organized, knowledgeable and interesting.

I found the Formosan Termite information to be exceptional and would like more sessions with Julian Yates.

It is a great review and opportunity to sharpen skills. It met expectations and in time will be improved to exceed expectations.

Overall- met

Yes- more time more teaching today less a sampler like yesterday

Liked the nuts and bolts real life aspect of Bob York's talk, students learn well under this type of talk format. Won't fall asleep!

Yes- outstanding info

Great class again

Definitely met expectations- class covers a lot of ground

Yes

Yes and no – parts were good and applicable others were not pertinent to the PNW- Formosan Termites?

10. The best thing about this class was:

Science behind studies of chemicals

Reminder in equipment maintenance/respirators etc...this should definitely be included in entry-level courses

The speakers and their research and "Real World " experience

Bob York very interesting

Bob York's hands-on class and its real life

Hands-on

Drs. York and Rust presentations on termites- very interesting and informative

I discovered that what we were doing at my company is totally correct even though we've been trying things different than the manufacturer recommends

Refreshing information on insects and insect damage

Practical application (Julian Yates, Art Antonelli, Bob York

Pictures on sub-termites, entry points, etc- Also the information on non-repellent termiticides and lack of "transfer" as promoted by manufacturers.

Termite and termiticide information

Bob York & Sylvia Kenmuir brought the most useful information to the table

It has room to grow and be educational to several groups

Termite inspections, Formosan education (even though we don't have them here) – interesting – yes; useful- no

More time to interact with speakers

Liked the nuts and bolts real life aspect of Bob York's talk, students learn well under this type of talk format- won't fall asleep!

New speakers good info

Teaming Bob York with Mike Rust was perfect!!!

Interaction with speakers, nearly all questions answered

The cumulative knowledge of everyone in the room

Hands-on training

The talk by Mike Rust- the best information of the 2 days

11. If I could change one thing about this class, I would:

Q & A's seemed to get a bit out of hand today....

PMP discussion (open forum type)

Allow more question time, shy away from questions about "one protocol vs another for treatment when question is more about confirmation of personal commercial application. Dennis???"

WDO ID and pretest then go over ID specimen while they are fresh in your mind then post test after cons

Tailor to needs of specific groups- newbies vs veterans

More handouts- note taking detracts attention from information being presented

Recommend it to anyone- it was great. Thank you

Define what level of ability levels you are focusing on. Need 2 classes: one for pre-license and beginner tech and one for the more advanced owner/technicians

This was all very good.

Art back on scientific data, presentation as it applies to us in the field not in the lab.

Consider 3 phase course I) Into to proper inspections prop lic requirements state liability insurance, what to look for, proper state required paperwork II) covers #1 but includes classroom insp, hands-on, III) advance course Review #1 (updates) hands-on #II Reviews or teaches pre treat and post treat equip used.- method of application, product of choice hands-on application using H₂O but explaining from label my mix rates finish rate treat target site. Also any advance studies of product performance and statistics at end of course phase III and pricing a job \$\$ inspection cost/treatment costs \$\$

Make lunch an hour- a half hour is not enough time to get through line, eat, check-in with office. 15 min presentations are just too short.

Serve meals and dine in a different location suggest round tables to encourage more talk amongst attendees.

Give more time to each subject

Team a PCO with a teacher- 10 min with PCO – 40 min with teacher- 10 minutes PCO rebuttal.

Expand to general pest applicators- WDO inspector is great, but I see this training & facility going further than what we have seen in this two days.

Make it a panel discussion

More hands-on training

Control the schedule by eliminating one-on-one conversations with speaker and “student”!

Additional Comments:

A regularly presented shortcourse for entry-level PCO's would help them get licensed quicker- basic entomology, pest control practices, insecticides, etc. Testing opportunities on the last day would be ideal. Further presentations for management-level would be great also, and for SPI's; but the main current need I see is for intro/licensing level staff.

Thank you Carrie and WSU for a great workshop.

Future classes should be a mix of management trainees and techs so networking and discussion is accelerated over the whole class, and hopefully with other states involved so there is no competition fears.

A video of a complete (main points) sub-termite application- inspection- spot treat vs full treat. Expensive but, an excellent tool that can be used in a wide variety of applications- even “for-sale” to independent companies.

The lunch was good. I appreciate being asked to be here. I learned a lot. There are many things I'll take with me and raise my level of professionalism.

The state of Montana could benefit from some of your programs. I would like to see more techs from our state come here to pick up CEU's as we don't have enough offerings in our state. **Speaker Art Antonelli**- Termite biology self proclaimed non expert on termites at the onset of his lecture, adequately informed on his topic; he posed questions to specific attendees better informed than himself on the topic to round out his lecture. **Julian Yates** – Formosian Termites- well informed speaker with more valuable information to give than time allowed. **Bob York** – Termite Inspections- Great speaker! I appreciated having “one of us” as a speaker seeing his slides was very informative. No amount of college degrees can compete with 36 years on the job! The kind of information he brings to the table is from a unique perspective. Best presentation to date. **Mike Rust** – Soil TP for Termites- Again the speaker read us the handout with a few anecdotes. I don't know if this group was very impressed with scientific data. **Sylvia Kenmuir** – Calibrating Considerations- wonderful speaker with tremendous information! Again not enough time! **Brad Cyrier** – Application Considerations – Good review of PPE. We have seen the video before but didn't realize it “starred” Brad. Impressive I have always been concerned about eye contamination.

Who should attend: **Phase I**- new employees Home Insp. Office company staff, bankers, contractors, realtors, out of state licensed person wanting to do work in state. **Phase II** – technicians, Home Inspectors, and WDO inspectors

If Art Antonelli is going to do termite biology, he needs to sound more authoritative and have his basic facts straight so he isn't asking people in the audience to correct him. Mike Rust's talk was too complicated with some less-than-clear graphs for what seemed like a couple of simple messages. It would have helped me if he had set out his messages in the beginning of the talk

and then proceeded to proof them with simple summaries of his research. Also, I thought he spent too much time talking about chlorpyrifos and chlordane, which aren't available anymore. His Q & A session was much clearer.

How about a kitchen or partial kitchen in SPI training facility?

Can maybe make more attractive by offering a package deal Housing/education etc. (university housing during off student season)

This class is great it should be mandatory with a practical pass-Fail exam based upon an inspection performed on the test home, and the lab quiz.

Would like to see equipment trainings, how to use it, how to fix it, etc., proper application techniques- (uses and general) will it ever be possible to put together 3-5 day classes to train in all aspects of Pest Management, from inspection to completion of work?

8:40-9:10- Termite Biology- Excellent Information for PCO's

9:10-9:40 – Formosan Termites- Good information and interesting, but I question the value to ONW PCO's

9:50-11:00- Termite Inspections and Management- Excellent information – interesting subject matter- Excellent information from Mike Rust- probably the most important material so far

11:10-11:45- WDO Post test- ok- too much joking around- take a more serious slant

12:15-2:50- Calibrating/Application Considerations- questionnaire to much an industry supplier to have at a training session like this. The information presented was good

Equipment for inspections – dated – we have seen this material again and again. This would be ok for NEW inspectors.

Cover the schedule- don't allow one-on-one lengthy discussion with speaker and one individual!

